

DETAILED ACTION

EXAMINER'S AMENDMENT

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.
2. Authorization for this examiner's amendment was given in a telephone interview with **Keith Robinson on 7/31/2009**.

The application has been amended as follows:

1. **Claim 1**, line 15, change "making a guidance" with "**providing guidance**"; and line 17, change "stored in said ID card" to "**read from said ID card**".
2. **Claim 11**, line 12, change "making a guidance" with "**automatically providing guidance**"; and line 13, add "**read from said ID card**" after "authentication result".
3. **Claim 12 - CANCELLED**.
4. **Claim 13**, line 7, change "the skill" to "**a skill**"; line 8, change "the customer personal" to "**a customer personal**", and change "the customer test" to "**a customer test**"; line 9, change "the skill authentication" to "**a skill authentication**"; line 11, add "**stored in said ID card**" after "authentication result"; and line 19, change "making a guidance" with "**automatically providing guidance**"; and line 21, add "**and read from said ID card**" after "shop terminal".

5. **Claim 14**, line 11, change “making a guidance” with “**providing guidance**”; and line 12, add “**read from said ID card**” after “authentication result”.
6. **Claim 15** - CANCELLED.
7. **Claim 16**, line 5, change “the customer personal” to “**a customer personal**”; line 7, change “the customer personal” to “**a customer personal**”; line 10, add “**stored in said ID card**” after “authentication result”; and line 18, change “making a guidance” with “**providing guidance**”; and line 20, add “**and read from said ID card**” after “shop terminal”.
8. **Claim 17**, line 15, change “making a guidance” with “**providing guidance**”; and line 16, change “stored in said ID card” to “**read from said ID card**”.
9. **Claim 18**, line 10, change “making a guidance” with “**automatically providing guidance**”; and line 11, add “**read from said ID card**” after “authentication result”.
10. **Claim 19**, line 11, change “making a guidance” with “**providing guidance**”; and line 12, add “**read from said ID card**” after “authentication result”.

Allowable Subject Matter

3. **Claims 1-11, 13, 14, and 16-19** are allowed.
4. The following is an examiner’s statement of reasons for allowance:
5. The Prior art fails to teach or suggest providing automated guidance at a self service terminal, based on qualifying information saved and read from a customer ID card.

Conclusion

6. Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."
7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Jonathan Ouellette whose telephone number is (571) 272-6807. The examiner can normally be reached on Monday through Thursday, 8am - 5:00pm.
8. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Weiss can be reached on (571) 272-6812. The fax phone numbers for the organization where this application or proceeding is assigned (571) 273-8300 for all official communications.
9. Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Office of Initial Patent Examination whose telephone number is (571) 272-4000. Information regarding the status of an application may also be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

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/Jonathan Ouellette/

Primary Examiner, Art Unit 3629